

#### WORK EXPERIENCE

03/2023 - CURRENT Germany

#### RELEASE ENGINEER FOR SUSE MANAGER AND UYUNI SUSE SOFTWARE SOLUTIONS GMBH

- Preparation and delivery of Maintenance Update for SUSE Manager
- Preparation and delivery of new major versions of SUSE Manager
- Preparation and delivery of software updates with changes under embargo
- Software packaging
- · Definition of the release calendar
- · Patch reviews and backport of changes
- Integration of changes between upstream (Uyuni) and downstream (SUSE Manager)
- Community coordinator for Uyuni project
- Coordination of the monthly meetings of the Uyuni project (Uyuni community hours)
- · Preparation and delivery of new releases of Uyuni
- GSoC mentor for an accessibility project on Uyuni

09/2022 - 01/2023 Germany

# **TEAM EXCHANGE - RELEASE ENGINEER FOR SUSE MANAGER AND UYUNI** SUSE SOFTWARE SOLUTIONS GMBH

- Internal team exchange at SUSE where I worked as Release Engineer for SUSE Manager
- Outreachy mentor for LibreOffice

01/2020 - 03/2023 Germany

#### MAINTENANCE RELEASE COORDINATION ENGINEER SUSE SOFTWARE SOLUTIONS GMBH

- Maintenance of SUSE: Channels for delivering software updates to SUSE customers and openSUSE community
- · Creation and delivery of maintenance incidents
- · Testing of maintenance incidents before handing over and update to the QA teams for further testing
- · Submit software fixes to products still under development and not released to customers
- Knowledge about SLSA and Common Criteria certifications for delivering software updates keeping certifications compliant
- Handling of emergency updates covered by the so called Emergency Maintenance Update process
- · Handling maintenance incidents with changes under embargo
- Product Owner of the maintenance tools (developed with SCRUM) used by several departments inside SUSE
- Internal communication, marketing and training for the maintenance tools

06/2018 - 12/2019 München, Germany

# SENIOR MIGRATION & DEPLOYMENT ENGINEER CIB LABS GMBH

- Project management (Jira, Redmine)
- · Channel manager for Italy and Spain
- · Marketing and sales activities
- · Team lead for Italian localization
- Software localization (memoQ)
- QA (manual testing for Windows and Linux)

- Bug triage (Bugzilla, Jira)
- Instructor
- Centralized software deployment for customers

11/2013 - 05/2018 Vicenza (VI), Italy

#### **TEAM LEAD STUDIO STORTI SRL**

- · Team lead of the LibreOffice Division
- Project management
- QA (Testlink, Mozilla MozTrap, Tarantula, git binary bisect)
- · Bug triage (Bugzilla)
- Software localization (ITS Tool, Transifex, Pootle, OmegaT, Zanata)
- Software building and packaging: RPM (openSUSE, Red Hat, Fedora), DEB (Debian, Ubuntu), built both manually and via OBS
- · Marketing and sales activities
- Instructor
- · Customer service (remote and on-site) and support via ticketing system
- Centralized software deployment for customers
- · Software integration for customers

04/2013 - 10/2013 Cornaredo (MI), Italy

# **DEVELOPER (INTERNSHIP) ST MICROELECTRONICS**

- Developer of an internal tool for pre-silicon hardware validation
- · Development of VBA macros for automation reporting activities
- Development of bash scripts for remote log analysis
- · QA activities for internal tools (manual test)
- UI and UX design of internal tools
- · Software debugging with gdb, strace and valgrind

10/2012 - 10/2013 Rende (CS), Italy

#### **CONTENT WRITER EDIZIONI MASTER S.P.A.**

Writing articles, news and texts about technology and the GNU/Linux world for the monthly Italian "GNU/Linux Magazine".

12/2012 - 01/2013 Loc. Pila (PG), Italy

#### **INSTRUCTOR** CONSORZIO SCUOLA UMBRA DI AMMINISTRAZIONE PUBBLICA

Teacher of the course "Corso per Formatori e per Installatori di LibreOffice" (Course for LibreOffice trainers and installation engineers).

10/2011 - 09/2012 Milan (MI), Italy

**TEACHER'S ASSISTANT** CONSIGLIO DI COORDINAMENTO DIDATTICO SCIENZE E TECNOLOGIE INFORMATICHE

# Technical support for video recording of official lessons

04/2011 - 06/2011 Milan (MI), Italy

# TEACHER SOCIETÀ D'INCORAGGIAMENTO D'ARTI E MESTIERI (SIAM)

Teacher of the course "L'ufficio con OpenOffice.org"

01/2010 - 03/2010 Milan (MI), Italy

# **WORKING STUDENT UNIVERSITY OF MILAN**

- Student assistance services
- · High school positioning
- High school student fairs
- Internship office
- Data entry
- · Digitalization of paper archive

#### EDUCATION AND TRAINING

09/2003 - 11/2007 Perugia, Italy

#### **COMPUTER SCIENCE BACHELOR DEGREE** University of Perugia

Networking

Final thesis

Design and development of GNU/Linux operating system: desktop environment

Level in EQF EQF level 6

#### LANGUAGE SKILLS

Mother tongue(s): **ITALIAN** 

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	B2	B2	B2
GERMAN	B1	B1	A2	A2	A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

# ADDITIONAL INFORMATION

#### **NETWORKS AND MEMBERSHIPS**

The Document Foundation - Chairperson of the Membership Committee (2020 to present) The Membership Committee is administering membership applications and renewals following the criteria defined in the Foundation's Statutes. This is also the governing body acting as supervisory for the foundation. The Membership Committee oversees the elections of the Board of Directors.

Memberships <u>The Document Foundation</u> - <u>Chairwoman of the Board of Directors</u> (2016 to 2020) The Board of Directors (or "BoD") is the Foundation's Board of Directors, the main administration of the Foundation's projects and teams. Directors are directly elected by Community Members.

#### **Memberships The Document Foundation - Certification Committee**

The Certification Committee oversees the certification process, approves individual certifications (which must be confirmed by the Board of Directors, and by the signed Certification Agreement).

Memberships openSUSE Board of Directors (2019 to 2020)

The purpose of the openSUSE Board is to lead the overall project. The main tasks for members of the board are:

- Act as a central point of contact
- Help resolve conflicts
- Communicate community interests to SUSE
- · Facilitate communication with all areas of the community
- Facilitate decision making processes where needed.
- Initiate discussions about new project wide initiatives

Memberships <u>LibreItalia</u> - Board Member (2014 to 2018) and Vice President (2014 to 2017) LibreItalia is a not for profit entity, driven by the Italian LibreOffice community.

#### ORGANISATIONAL SKILLS

Organisational skills

- good team-leading skills gained as responsible for a team of 5 people
- good organizational skills gained as project manager for several customers
- · excellent team skills as longtime member of The Document Foundation serving on several roles

#### **COMMUNICATION AND INTERPERSONAL SKILLS**

Communication and interpersonal skills

- communication skills gained through my experience as professional instructor and as chairperson of the board of The Document Foundation and the Membership Committee
- excellent experience in attending conferences as speaker and while interviewing partners
- · promotion skills gained through my experience as Free Software activist

# **JOB-RELATED SKILLS**

#### Job-related skills

- Developing experience with C/C++, PHP, HTML(5), XML, Bash, Python
- Work experiences with SQL, awk, sed, VBA, Cadence SKILL, Cadence SKILL++, Tcl/Tk.
- Configuring, building and compiling software (autotools, make)
- Version control systems (Git, SVN, ENOVIA Synchronicity)
- · Use of Jira, Redmine and Bitbucket Server
- Binary search and regression tests with git binary bisection
- · Use of bug tracking software (Bugzilla)
- Use of manual testing software for QA (Testlink, MozTrap, Tarantula)
- Use of automated documentation generator tools (DAPS, Doxygen, Sphinx-doc, TeX)
- GNU/Linux OS administrations (openSUSE, Fedora, Slackware, Ubuntu)
- · GNU/Linux command line administration
- Remote administration (SSH, TeamViewer, VNC)
- Software packaging (TXZ, RPM, DEB)
- Database administration (MySQL, Oracle DB, SQLite)
- Excellent knowledge of LibreOffice and LibreOffice Online (configuration, massive deployment, customization and professional use)
- Good knowledge of Microsoft Office (configuration, massive deployment, customization and use)
- MSI editing and customization
- MS Windows server basic administration (2003, 2008, 2012, 2106)
- Software deployment and configuration via Group Policy Object
- Configuration and infrastructure management solution for software-defined infrastructure (Uyuni, SUSE Manager)
- Localization software and CAT (Weblate, OmegaT, Zanata, Pootle, Transifex, gettext, ITS Tool, POEdit, Lokalize, memoQ)

# **OTHER SKILLS**

# Other skills

- · digital photography
- · diatonic accordion

### **CERTIFICATIONS**

Certifications

# The LibreOffice Certification Program

**Certified Migration Professional** 

Certifications

# The LibreOffice Certification Program

**Certified Professional Trainer** 

Last updated on:

06/06/2023