

WORK EXPERIENCE

09/2023 - CURRENT Perugia, Italy

ADJUNCT PROFESSOR: PROGRAMMAZIONE E GESTIONE DI SISTEMI INFORMATICI - LABORATORIO OPEN SOURCE UNIVERSITY OF PERUGIA - DIPARTIMENTO DI MATEMATICA E INFORMATICA

Adjunct professor for the course "Laboratorio Open Source".

The "Laboratorio Open Source" course is designed to provide students with a thorough understanding of the concepts and practices related to the world of open source. During the course, we explored the basic principles of open source, its implications in technology and society, and the practical skills needed to actively participate in open source projects.

Course Objectives

- **Understand Open Source**: Students will gain a solid understanding of the basic concepts of open source, including its fundamental principles, development models, and common software licenses.
- Exploring the Landscape of Open Source: Students will analyze the current landscape of open source software, examining famous projects such as LibreOffice and their impact on the world of technology.
- Actively Participate: Students will learn how to actively participate in open source projects, including
 contribution processes, versioning management, analysis and troubleshooting, software localization and
 collaboration through platforms such as GitHub, GitLab, Gerrit, Open Build Service, Weblate and Bugzilla.
- **Developing Technical Skills**: Through hands-on activities, students will develop key technical skills, analysis and troubleshooting, software localization, code review, and distribution of binaries.
- **Communication and Collaboration**: Students will learn to communicate and collaborate in an open source development environment, working with colleagues from different parts of the world.

03/2023 - CURRENT Germany

RELEASE ENGINEER FOR SUSE MANAGER AND UYUNI SUSE SOFTWARE SOLUTIONS GMBH

- Preparation and delivery of Maintenance Update for SUSE Manager
- Preparation and delivery of new major versions of SUSE Manager
- Preparation and delivery of software updates with changes under embargo
- Software packaging
- · Definition of the release calendar
- · Patch reviews and backport of changes
- Integration of changes between upstream (Uyuni) and downstream (SUSE Manager)
- Community coordinator for Uyuni project
- Coordination of the monthly meetings of the Uyuni project (Uyuni community hours)
- · Preparation and delivery of new releases of Uyuni
- GSoC mentor 2023 and 2024 for two accessibility project on Uyuni

01/2020 - 03/2023 Germany

MAINTENANCE RELEASE COORDINATION ENGINEER SUSE SOFTWARE SOLUTIONS GMBH

- Maintenance of SUSE: Channels for delivering software updates to SUSE customers and openSUSE community
- · Creation and delivery of maintenance incidents
- · Testing of maintenance incidents before handing over and update to the QA teams for further testing
- · Submit software fixes to products still under development and not released to customers
- Knowledge about SLSA and Common Criteria certifications for delivering software updates keeping certifications compliant
- · Handling of emergency updates covered by the so called Emergency Maintenance Update process
- Handling maintenance incidents with changes under embargo
- Product Owner of the maintenance tools (developed with SCRUM) used by several departments inside SUSE
- Internal communication, marketing and training for the maintenance tools

TEAM EXCHANGE - RELEASE ENGINEER FOR SUSE MANAGER AND UYUNI SUSE SOFTWARE SOLUTIONS GMBH

- · Internal team exchange at SUSE where I worked as Release Engineer for SUSE Manager
- · Outreachy mentor for LibreOffice

06/2018 - 12/2019 München, Germany

SENIOR MIGRATION & DEPLOYMENT ENGINEER CIB LABS GMBH

- Project management (Jira, Redmine)
- · Channel manager for Italy and Spain
- · Marketing and sales activities
- · Team lead for Italian localization
- Software localization (memoQ)
- · QA (manual testing for Windows and Linux)
- Bug triage (Bugzilla, Jira)
- Instructor
- · Centralized software deployment for customers

11/2013 - 05/2018 Vicenza (VI), Italy

TEAM LEAD STUDIO STORTI SRL

- · Team lead of the LibreOffice Division
- Project management
- · QA (Testlink, Mozilla MozTrap, Tarantula, git binary bisect)
- Bug triage (Bugzilla)
- Software localization (ITS Tool, Transifex, Pootle, OmegaT, Zanata)
- Software building and packaging: RPM (openSUSE, Red Hat, Fedora), DEB (Debian, Ubuntu), built both manually and via OBS
- · Marketing and sales activities
- Instructor
- Customer service (remote and on-site) and support via ticketing system
- Centralized software deployment for customers
- Software integration for customers

04/2013 - 10/2013 Cornaredo (MI), italy

DEVELOPER (INTERNSHIP) ST MICROELECTRONICS

- Developer of an internal tool for pre-silicon hardware validation
- Development of VBA macros for automation reporting activities
- · Development of bash scripts for remote log analysis
- QA activities for internal tools (manual test)
- · UI and UX design of internal tools
- · Software debugging with gdb, strace and valgrind

10/2012 - 10/2013 Rende (CS), Italy

CONTENT WRITER EDIZIONI MASTER S.P.A.

Writing articles, news and texts about technology and the GNU/Linux world for the monthly Italian "GNU/Linux Magazine".

12/2012 - 01/2013 Loc. Pila (PG), Italy

INSTRUCTOR CONSORZIO SCUOLA UMBRA DI AMMINISTRAZIONE PUBBLICA

Teacher of the course "Corso per Formatori e per Installatori di LibreOffice" (Course for LibreOffice trainers and installation engineers).

10/2011 - 09/2012 Milan (MI), Italy

TEACHER'S ASSISTANT CONSIGLIO DI COORDINAMENTO DIDATTICO SCIENZE E TECNOLOGIE INFORMATICHE

Technical support for video recording of official lessons

TEACHER SOCIETÀ D'INCORAGGIAMENTO D'ARTI E MESTIERI (SIAM)

Teacher of the course "L'ufficio con OpenOffice.org"

01/2010 - 03/2010 Milan (MI), Italy

WORKING STUDENT UNIVERSITY OF MILAN

- · Student assistance services
- · High school positioning
- · High school student fairs
- · Internship office
- · Data entry
- · Digitalization of paper archive

EDUCATION AND TRAINING

09/2003 - 11/2007 Perugia, Italy

COMPUTER SCIENCE BACHELOR DEGREE University of Perugia

Networking

Final thesis

• Design and development of GNU/Linux operating system: desktop environment

Level in EQF EQF level 6

LANGUAGE SKILLS

Mother tongue(s): ITALIAN

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
ENGLISH	Listening C1	Reading C1	Spoken production Spoken interaction		
			B2	B2	B2
GERMAN	B1	B1	A2	A2	A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

NETWORKS AND MEMBERSHIPS

2020 - 2024

The Document Foundation - Chairperson of the Membership Committee (2020 to present)

The <u>Membership Committee</u> is administering membership applications and renewals following the criteria defined in the <u>Foundation's Statutes</u>. This is also the governing body acting as supervisory for the foundation. The Membership Committee oversees the elections of the Board of Directors.

2016 - 2020

Memberships

The Document Foundation - Chairwoman of the Board of Directors (2016 to 2020)

The Board of Directors (or "BoD") is the Foundation's Board of Directors, the main administration of the Foundation's projects and teams. Directors are directly elected by Community Members.

Memberships

The Document Foundation - Certification Committee

The Certification Committee oversees the certification process, approves individual certifications (which must be confirmed by the Board of Directors, and by the signed Certification Agreement).

Memberships

openSUSE Board of Directors (2019 to 2020)

The purpose of the openSUSE Board is to lead the overall project. The main tasks for members of the board are:

- Act as a central point of contact
- · Help resolve conflicts
- Communicate community interests to SUSE
- Facilitate communication with all areas of the community
- · Facilitate decision making processes where needed.
- Initiate discussions about new project wide initiatives

Memberships

LibreItalia - Board Member (2014 to 2018) and Vice President (2014 to 2017)

Libreltalia is a not for profit entity, driven by the Italian LibreOffice community.

ORGANISATIONAL SKILLS

Organisational skills

- good team-leading skills gained as responsible for a team of 5 people
- · good organizational skills gained as project manager for several customers
- excellent team skills as longtime member of The Document Foundation serving on several roles

COMMUNICATION AND INTERPERSONAL SKILLS

Communication and interpersonal skills

- communication skills gained through my experience as professional instructor and as chairperson of the board of The Document Foundation and the Membership Committee
- · excellent experience in attending conferences as speaker and while interviewing partners
- promotion skills gained through my experience as Free Software activist

JOB-RELATED SKILLS

Job-related skills

- Developing experience with C/C++, PHP, HTML(5), XML, Bash, Python
- Work experiences with SQL, awk, sed, VBA, Cadence SKILL, Cadence SKILL++, Tcl/Tk.
- Configuring, building and compiling software (autotools, make)
- Version control systems (Git, SVN, ENOVIA Synchronicity)
- Use of Jira, Redmine and Bitbucket Server
- · Binary search and regression tests with git binary bisection
- Use of bug tracking software (Bugzilla)
- · Use of manual testing software for QA (Testlink, MozTrap, Tarantula)
- Use of automated documentation generator tools (DAPS, Doxygen, Sphinx-doc, TeX)
- GNU/Linux OS administrations (openSUSE, Fedora, Slackware, Ubuntu)
- GNU/Linux command line administration
- Remote administration (SSH, TeamViewer, VNC)
- Software packaging (TXZ, RPM, DEB)
- · Database administration (MySQL, Oracle DB, SQLite)
- Excellent knowledge of LibreOffice and LibreOffice Online (configuration, massive deployment, customization and professional use)
- Good knowledge of Microsoft Office (configuration, massive deployment, customization and use)
- · MSI editing and customization
- MS Windows server basic administration (2003, 2008, 2012, 2106)
- Software deployment and configuration via Group Policy Object
- Configuration and infrastructure management solution for software-defined infrastructure (Uyuni, SUSE Manager)
- Localization software and CAT (Weblate, OmegaT, Zanata, Pootle, Transifex, gettext, ITS Tool, POEdit, Lokalize, memoQ)

OTHER SKILLS

Other skills

- digital photography
- diatonic accordion